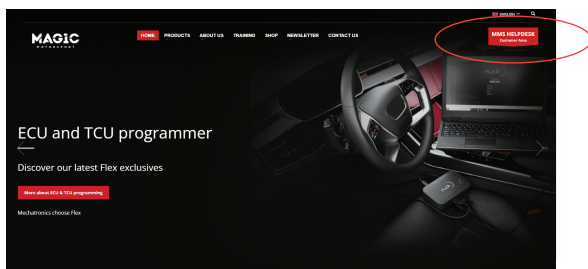


MMS HelpDesk

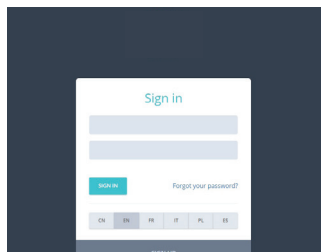
Activation Procedure for **FLEX**

Step 1

Go to www.magicmotorsport.com and click on the MMS HelpDesk Customer area, on the top-right side of the page.



Create a new account by clicking on the Sign up option.



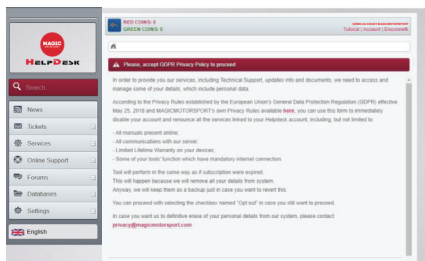
Fill out all the fields required for the registration here

Confirm your email address through the link you have received.

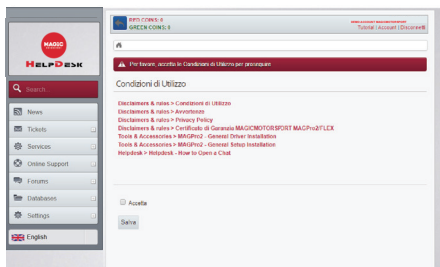


Step 2

Accept or decline the **GDPR** Privacy policy

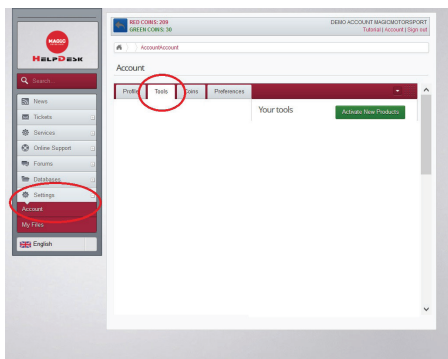
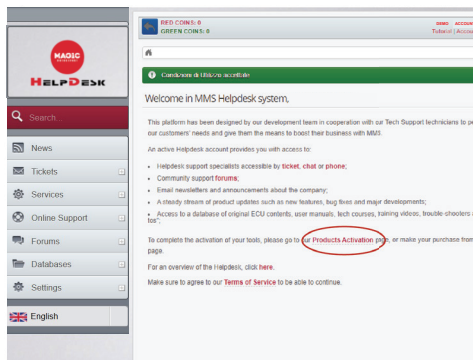


Read and accept the terms and conditions.

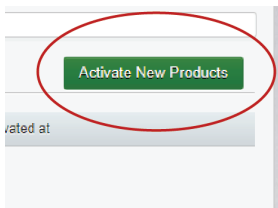


Step 3

Proceed with the activation of your tools by going to the **Products Activation** page and clicking on the Activate New Products tab.



OR



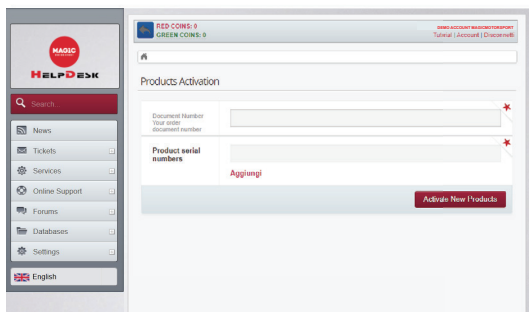
Insert the **serial numbers** of both interfaces and all the software licenses in the fields:

- **FLX1.1**
- **FLX1.9**
- **FLS0.XM/S**

ATTENTION!

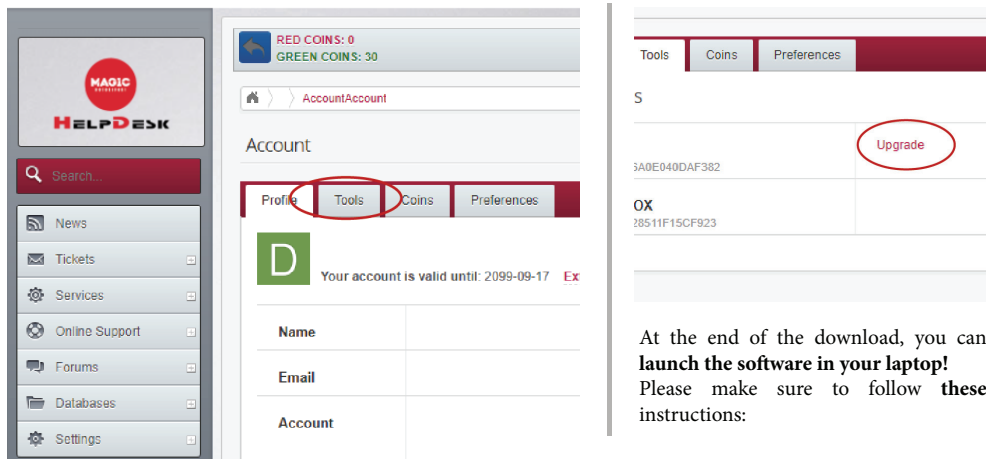
You have a maximum of 3 attempts for each serial number. If you do not insert the serial number correctly all three times, your HelpDesk account will be locked. This safety measurement has been implemented to avoid the hacking of the system.

Please contact MMS Tech support at **www.magicmotorsport.com** to unlock your account.



Step 4

You can now download the software of your tool. Click on your account settings and select **Tools**. Then click on the **Upgrade** option to start the software download.



The screenshot displays the MAGIC Motorsport HELPDESK interface. On the left is a sidebar with a search bar and a menu containing: News, Tickets, Services, Online Support, Forums, Databases, and Settings. The main content area shows the user's account information, including 'RED COINS: 0' and 'GREEN COINS: 30'. Below this is a navigation bar with tabs for Profile, Tools, Coins, and Preferences. The 'Tools' tab is selected and circled in red. Under the 'Tools' tab, there is a section titled 'Your account is valid until: 2099-09-17' with a red 'Ex' icon. To the right of this section is a table with two columns: 'S' and 'Upgrade'. The 'Upgrade' button is circled in red. Below the table, there is a section titled 'OX' with a value '28511F15CF923'.

At the end of the download, you can **launch the software in your laptop!** Please make sure to follow **these** instructions:

- use Google Chrome as your Internet browser
- connect your FLEX device to your laptop through the USB cable and the original power supply provided by MAGICMOTORSPORT
- Enjoy the MAGIC!

If you need assistance or need to report a problem, don't hesitate to contact us through our **live chat** at www.magicmotorsport.com

Tech support is available during the MMS working hours:

- From Monday to Friday, from 8:00 to 19:00 CET
- Saturday from 9:00 to 13:00 CET

Thank you for choosing **MAGICMOTORSPORT!**